# Managed Care

## eMedNY to Update Pre-Adjudication Messaging

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When a provider submits a 276 Claim Status Request (ASC X12N/005010X212), there are some instances where eMedNY is unable to adjudicate the request due to a Provider ID error. This results in a **pre-adjudication** message in the 277 Claim Status Response (ASC X12N/005010X212).

eMedNY will be deploying some new **pre-adjudication** codes and responses for the 277 Claim Status Response (ASC X12N/005010X212).

Deployment of the new code will be on May 26, 2022

This deployment provides improved message handling of pre-adjudication responses for the following errors:

- Invalid MMIS Provider Number
  - Current Message: STC*A7:132:1P
  - Future Message: STC*E4:132:1P
- Invalid National Provider Identifier (NPI)
  - Current Message: STC*A7:562:1P
  - Future Message: STC*E4:562:1P
- Billing Provider Not Active on Date-of-Service
  - Current Message: STC*A7:26:1P
  - Future Message: STC*E4:26:1P
- Invalid Provider and Electronic Transmitter Identification (ETIN) Combination
  - Current Message: STC*A7:96:44
  - Future Message: STC*E4:96:1P

**ePACES USERS**: ePACES messaging will reflect and display the new codes and their definitions.

**Crosswalk for Messaging**: eMedNY has a pre-adjudication crosswalk of the most common rejection messages for the 277 Healthcare Claim Acknowledgement (ASC X12N/005010X214). Submitters of the 276 can look up the code combinations and understand the message that was returned on the 277 Claim Status Response (ASC X12N/005010X212). This crosswalk can be used by both batch and ePACES submitters to look up pre-adjudication messaging. This crosswalk can be found on emedny.org under the eMedNY HIPAA Support tab > Crosswalks, found here.

To understand how the crosswalk is used, please view the _Pre-Adjudication Crosswalk Tool (Rejected Claims)_ video on emedny.org in

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New Provider/New Biller section under the Provider Outreach and Training tab > Provider Training Videos found [here](#).

Questions? Email the EDI HIPAA Support team at [emednyhipaasupport@gdit.com](mailto:emednyhipaasupport@gdit.com) Or call the eMedNY Call Center at 800-343-9000.

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